



# Osceola County District 3 Community Meeting

December 4, 2018

# LYNX Services

ACCESS LYNX



Fixed Route



NeighborLink



Vanpool



Road Rangers



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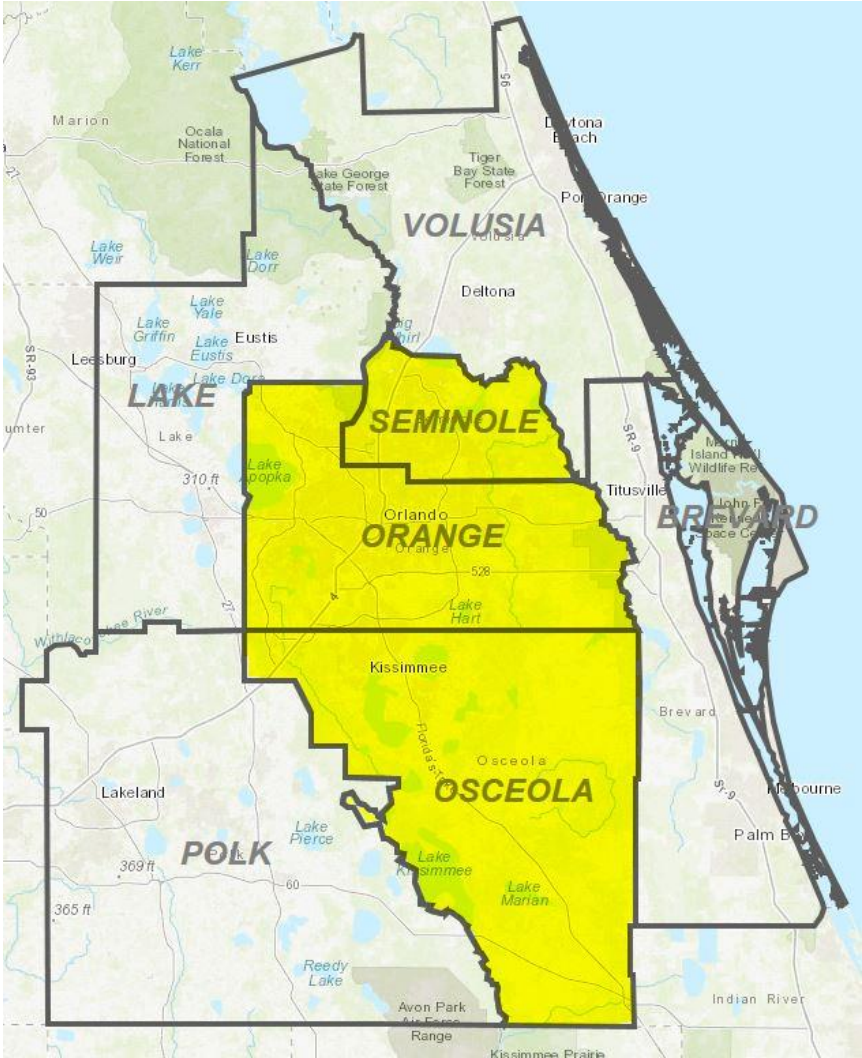
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# Service Area



# Board of Directors



Chair  
Lee Constantine  
Seminole  
County  
Commissioner



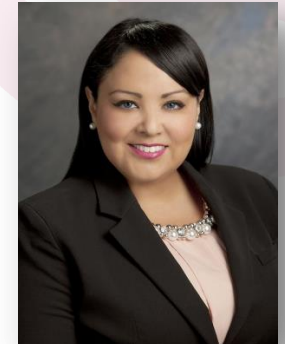
Vice Chair  
Buddy Dyer  
Mayor of  
Orlando



Secretary  
Mike Shannon  
FDOT  
District 5  
Secretary



Jerry Demings  
Orange  
County  
Mayor-Elect



Viviana Janer  
Osceola  
County  
Commissioner

# Funding

FY19 Budget \$142,371,411

## WHO FUNDS LYNX?



**LOCALS**

48.1%



**CUSTOMERS**

17.4%



**FEDERAL**

13.6%



**STATE**

9.2%



**CONTRACT  
SERVICES**

4.5%



**ADVERTISING AND  
OTHER INCOME**

2.6%



**RESERVES**

4.7%



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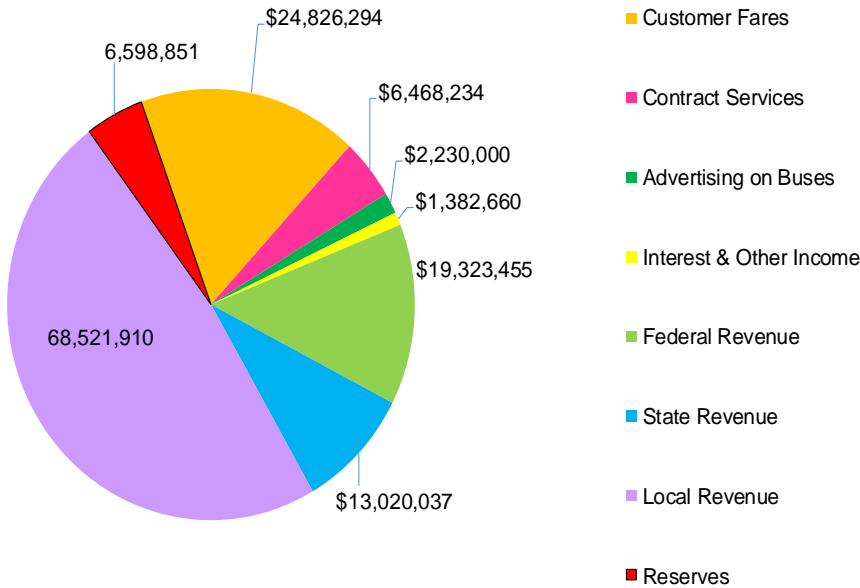
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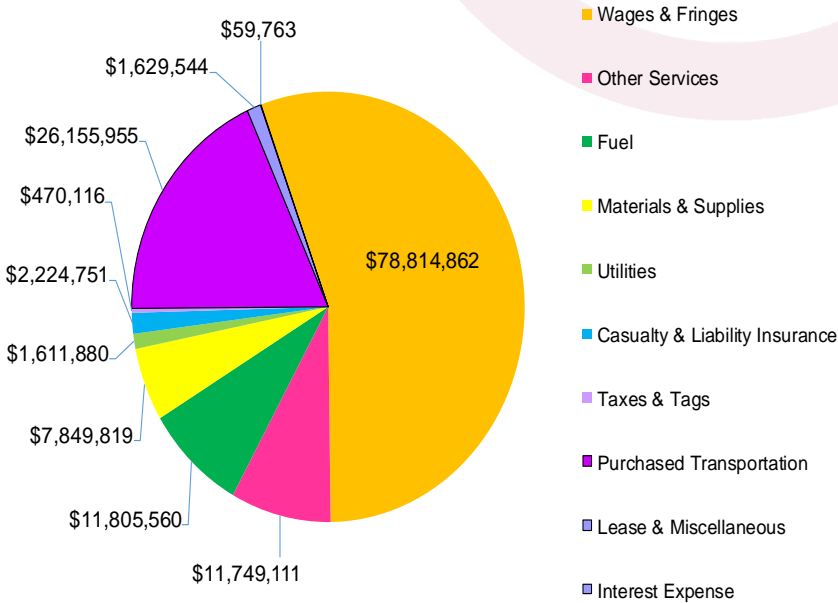
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# Operating Budget

## Operating Revenue \$142,371,411



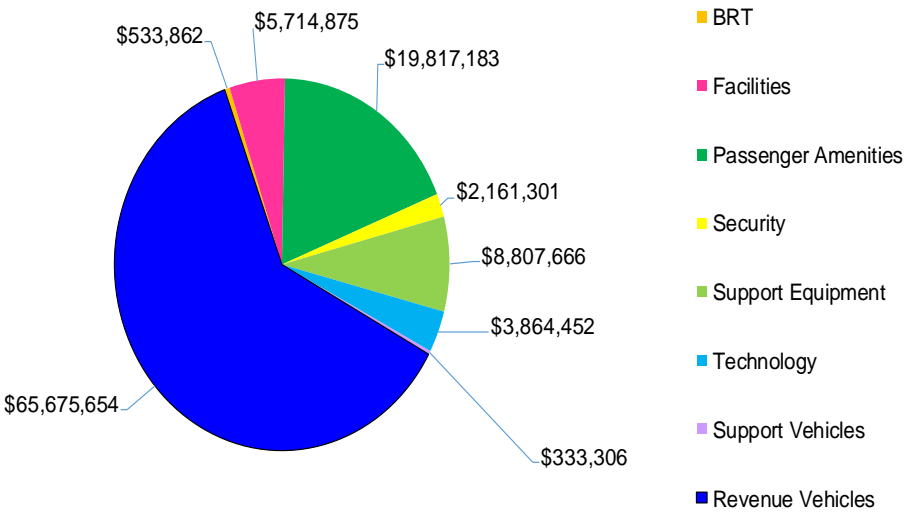
## Operating Expense \$142,371,411



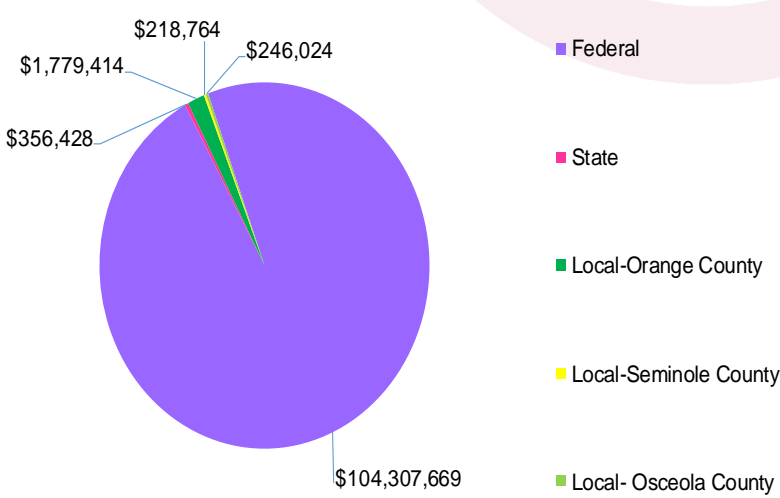
## Osceola County Local Funding \$7,380,518

# Capital Budget

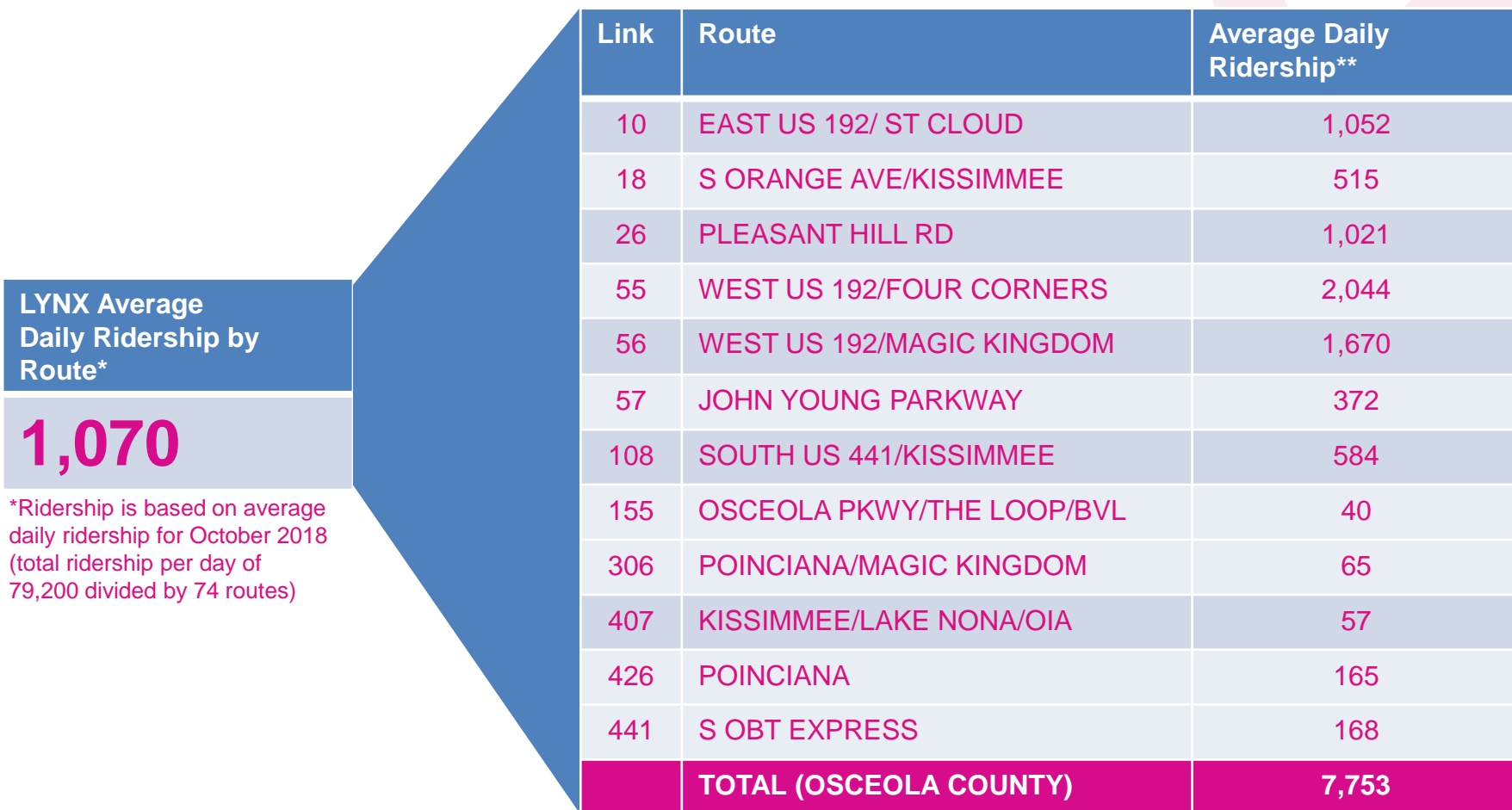
Capital Budget  
\$106,908,299



Capital Contributions  
\$106,908,299



# LYNX Ridership vs. Osceola Ridership



\*\*Only Osceola County ridership shown for routes crossing county lines.

Central Florida Regional Transportation Authority

**FORWARD**



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# LYNX Average Weekday Ridership by Route

Link No	Route	FY 2018 Average
1	WINTER PARK/ALTAMONTE SPRINGS	323
3	LAKE MARGARET	665
6	DIXIE BELLE	108
7	S ORANGE AVE/FLORIDA MALL	741
8	W OAK RIDGE RD/INTL DR	6,816
9	WINTER PARK/ROSEMONT	491
10	EAST US 192/ST CLOUD	826
102	ORANGE AVE/SOUTH US 17/92	1,522
103	NORTH US 17-92 SANFORD	738
104	EAST COLONIAL DR/UCF	1,684
105	WEST COLONIAL DR/WINTER GARDEN	1,675
106	NORTH US 441/APOPKA	1,876
107	SOUTH US 441/FLA MALL	2,365
108	SOUTH US 441/KISSIMMEE	1,366
11	S ORANGE AVE/ORLANDO INTL AIRP	992
111	OIA/SEAWORLD	569
125	SILVER STAR RD CROSSTOWN	2,073
13	UNIVERSITY OF CENTRAL FLORIDA	705
15	CURRY FORD RD/VCC EAST	1,391
18	S ORANGE AVE/KISSIMMEE	1,041
20	MALIBU/MERCY DR.	568
208	KISSIMMEE/SUNRAIL FEEDER	26
21	CARVER SHORES	2,170
210	KNIGHTLYNX BLUE LINE	50
212	UCF SHUTTLE	7
23	WINTER PARK/SPRING VILLAGE	393
24	MILLENNIA	187

Link No	Route	FY 2018 Average
25	MERCY DRIVE /SHADER RD	1,044
26	PLEASANT HILL RD	748
28	E COLONIAL DR/AZALEA PARK	1,071
29	E COLONIAL DR/GOLDENROD	1,217
300	3D-DOWNTOWN ORLANDO/HOTEL PLAZ	59
301	3D-PINE HILLS/ANIMAL KINGDOM	173
302	3D-ROSEMONT/MAGIC KINGDOM	150
303	3D-WASHINGTON SHORES/DISNEY MG	78
304	3D-RIO GRANDE/VISTANA	160
305	3D- METRO WEST/ALL STAR RESORT	68
306	POINCIANA/MAGIC KINGDOM	81
313	WINTER PARK	189
319	RICHMOND HTS/RICHMOND ESTATES	917
320	AVALON PARK SCHOOLS CONNECTOR	47
34	SANFORD/SUNRAIL	532
36	LAKE RICHMOND	600
37	PARK PROMENADE/FLORIDA MALL	2,508
38	DOWNTOWN ORLANDO/INTL DR	459
40	AMERICANA BLVD/UNIVERSAL ORLAN	1,152
405	APOPKA CIRCULATOR	238
406	FASTLINK 406 - DOWNTOWN ORLANDO	24
407	FASTLINK 407 - KISSIMMEE/LAKE	95
416	POINCIANA/HAINES CITY	27
418	FLORIDA MALL/MEADOW WOODS/MEDI	204
42	INTL DR/ORLANDO INTL AIRPORT	1,814
426	POINCIANA	212
427	US 27 EXPRESS	110
434	STATE RD 434 CROSSTOWN	434

Link No	Route	FY 2018 Average
436N	436N - NORTH S R 436	1,193
436S	436S - SOUTH S R 436	2,112
44	CLARCONA/ZELLWOOD	503
441	S. OBT EXPRESS	516
443	LEE RD CROSSTOWN	654
45	LAKE MARY	233
46E	SR46/DOWNTOWN SANFORD	22
46W	46W - SR 46/SEMINOLE TOWNE CENT	23
48	W COLONIAL DR/POWERS DR	1,666
49	W COLONIAL DR/PINE HILLS	1,569
50	DOWNTOWN ORLANDO/MAGIC KINGDOM	1,702
51	CONWAY/ORLANDO INTL AIRPORT	635
54	OLD WINTER GARDEN RD	388
55	WEST US 192/FOUR CORNERS	1,711
56	WEST US 192/MAGIC KINGDOM	1,721
57	JOHN YOUNG PARKWAY	597
58	SHINGLE CREEK	79
60	LYMMO ORANGE	1,479
61	LYMMO LIME	165
62	LYMMO GRAPEFRUIT	769
63	LYMMO NORTH QUARTER	116

# LYNX Cost Per Passenger Trip Comparison (Osceola County)

	Existing Service Information			Performance Ratios		
Link	Annual Cost	Total Hours	Total Miles	Total Passenger Trips (FY-18)	Cost per Passenger Mile	Cost per Passenger Trip
10	\$2,068,148	23,144	354,590	292,047	\$1.29	\$7.08
18	\$1,779,336	19,912	307,194	352,711	\$0.92	\$5.04
26	\$1,451,385	16,242	259,578	287,600	\$0.92	\$5.05
55	\$2,629,061	29,421	451,424	702,911	\$0.68	\$3.74
56	\$2,955,761	33,077	554,898	710,600	\$0.76	\$4.16
57	\$1,113,247	12,458	196,215	220,182	\$0.92	\$5.06
108	\$2,212,464	24,759	295,201	596,985	\$0.67	\$3.71
155	\$487,816	5,459	81,885	1,642	\$54.03	\$297.09
306	\$135,648	1,518	37,752	28,617	\$0.86	\$4.74
407	\$509,709	5,704	155,944	29,045	\$3.19	\$17.55
416	\$178,988	2,003	41,584	7,384	\$4.41	\$24.24
426	\$848,116	9,491	164,985	66,455	\$2.32	\$12.76
427	\$331,526	3,710	89,551	29,020	\$2.08	\$11.42
441	\$750,713	8,401	135,908	152,795	\$0.89	\$4.91
		<b>System Average</b>			\$0.75	\$4.15



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# Current LYNX/SunRail Connections

## SEMINOLE COUNTY

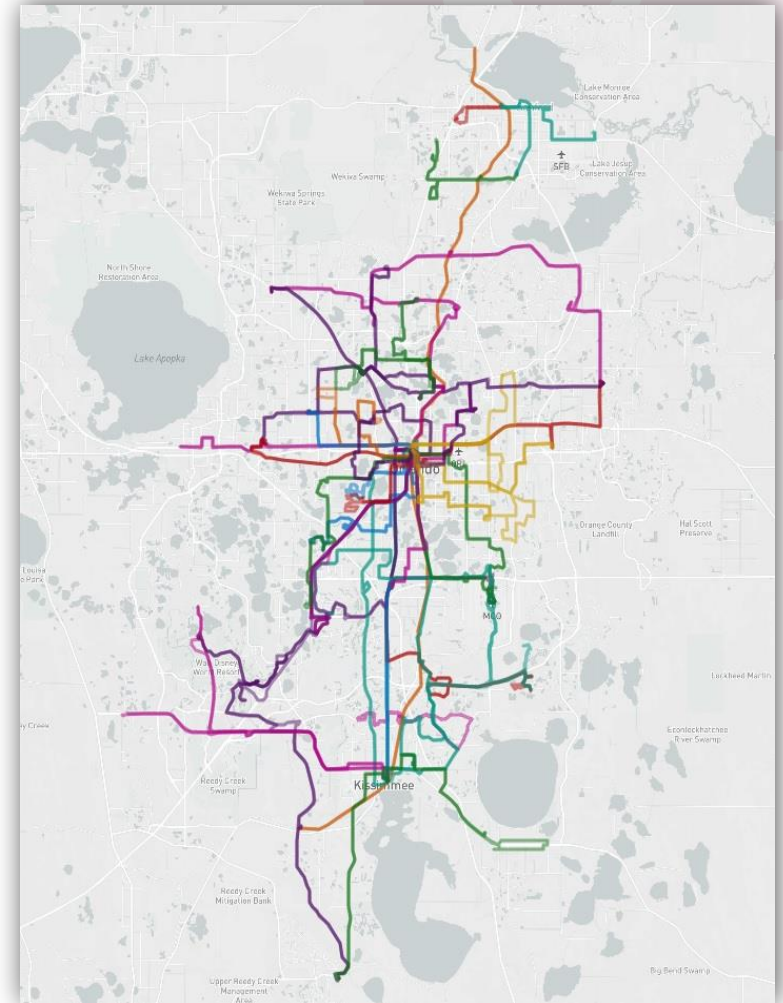
- Sanford Station – Links 34, 46E, 46W, NL 651
- Lake Mary – Link 45
- Longwood – Link 434
- Altamonte Springs – Link 436N

## ORANGE COUNTY

- Maitland – Link 102, NL 652
- Winter Park – Links 1, 9, 23, 102, 443
- Florida Health/Health Village – Links 102, 125
- LYNX Central Station – 34 routes
- Church Street – LYMMO Grapefruit
- Orlando Health/Amtrak – Link 40
- Sand Lake Road – Links 11, 18, 42, 111
- Meadow Woods – Links 18, 418

## OSCEOLA COUNTY


- Tupperware – Link 155, NL 631, 632
- Kissimmee/Amtrak – 9 routes
- Poinciana – Link 306, NL 604



# SunRail Station Ridership




- Compared ridership from October 2017 and October 2018 (-16%).
- New stations at Meadow Woods, Tupperware, Kissimmee, & Poinciana opened July 2018.
- New and expanded bus services were offered in conjunction with the July 2018 SunRail Phase II expansion.

LYNX Fixed-Route Average Daily Boardings & Alightings by Station		
	Oct-17	Oct-18
	23	23
Sanford	448	151
Lake Mary	100	58
Longwood	54	40
Altamonte Springs	202	225
Maitland	10	27
Winter Park	234	172
Florida Hospital/Health Village	435	399
LYNX Central Station		
Church Street Station		
Orlando Health/Amtrak	35	7
Sand Lake Road	246	248
Meadow Woods		130
Tupperware		23
Kissimmee/Amtrak		
Poinciana		3



# SunRail Station NeighborLink Ridership

			
		Aug-17	Aug-18
<b>Days of Operation</b>		<b>23</b>	<b>23</b>
<b>SunRail Station</b>	<b>NL Route</b>		
Sanford	651	1,518	1,137
Maitland	652	457	384
Tupperware	631	1,079	724
Tupperware	632	485	259
Poinciana	604	215	365
<b>Total - All Routes</b>		<b>3754</b>	<b>2869</b>

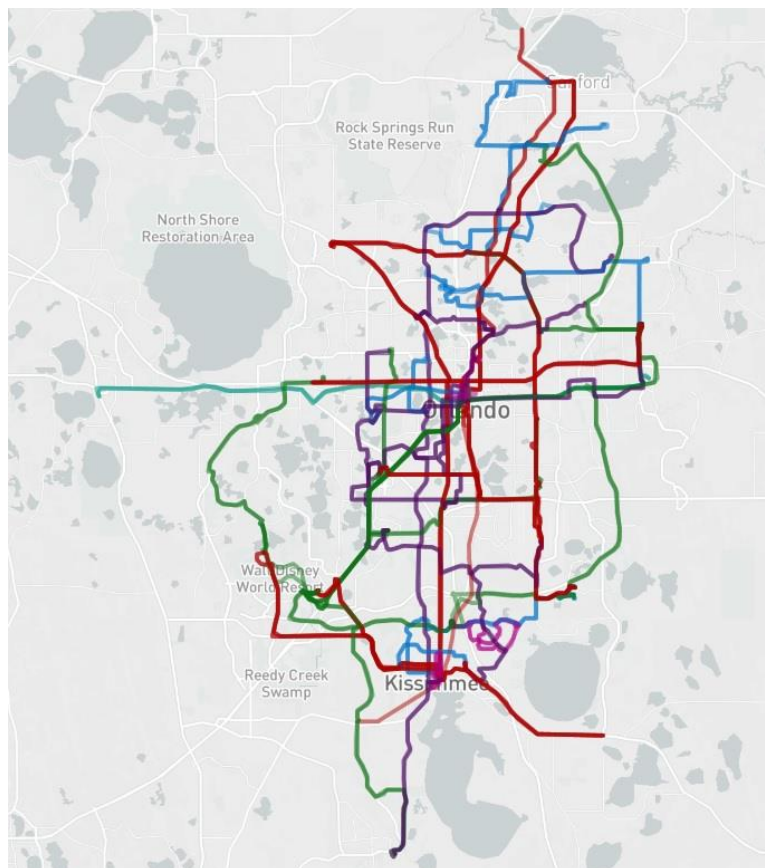
- Compared ridership from August 2017 to August 2018.
- All ridership shown is total for route, not just at each SunRail station.
- Increases for each route are shown as result of the SunRail Phase II implementation.





# Future LYNX/SunRail Connections

- LYNX' Long Range (2028) Route Optimization Plan calls for greatly expanded bus service in the region.
- SunRail/LYNX bus connections will continue to be maintained at all stations (except DeBary).



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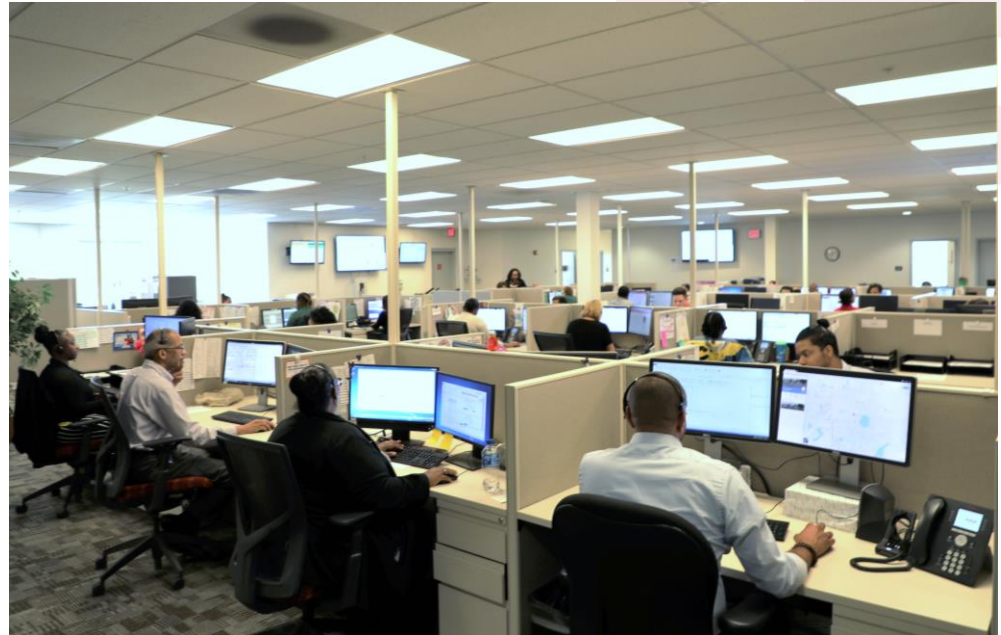
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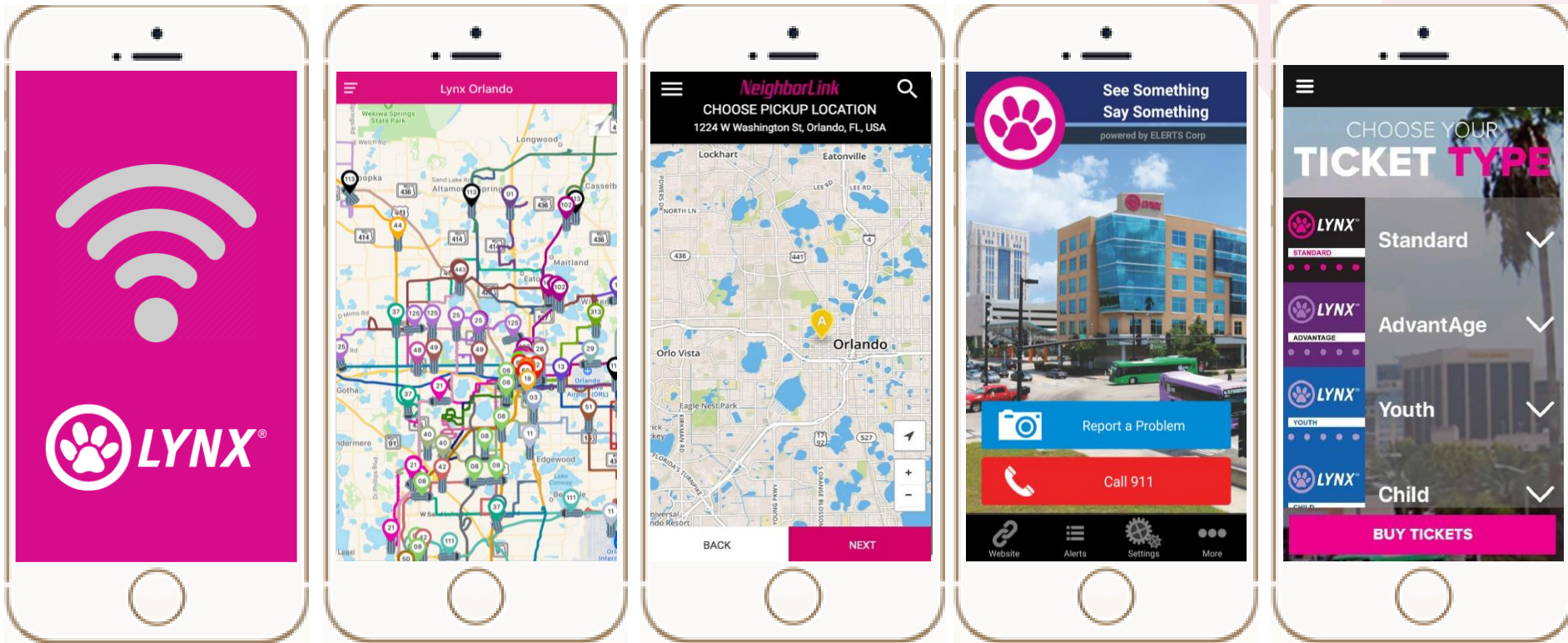
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# Mobility Management – Fixed Route

- Avoided \$1.7M of paratransit contractor cost through negotiations
- Implementation of Mobility Management Service Delivery Model:
  - Changes to call center – combining fixed route and paratransit for cross training opportunities
  - Added private providers to the paratransit system
  - Potential Savings of \$5M for FY19



# Technology



LYNX Wi-Fi

Bus Tracker

NeighborLink

See & Say

LYNX PawPass

# Connect With Us

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407-841-LYNX (5969)

@Lynxbusorlando

Instagram.com/golynx

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AND

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for the latest news and events at LYNX.

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